GRUPO COPPEL INTEGRITY PROGRAM

GRUPO COPPEL'S ANTI-MONEY LAUNDERING POLICY



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The purpose of this policy is to prevent transactions with resources of illicit origin and financing of terrorism, establishing procedures for the identification, knowledge, monitoring and, if necessary, reporting of unusual transactions. This policy is applicable to all Shareholders, Board Members, Directors, Employees and third parties of Grupo Coppel.

THIS POLICY INCLUDES:



IDENTIFICATION

Grupo Coppel only establishes commercial and work relations with Customers, Users, Suppliers, Employees and, in general, third parties that enjoy a good reputation.

We perform due diligence based on the identification and verification of their identity.



KNOWLEDGE AND MONITORING

We maintain permanent monitoring in order to identify suspicious transactions that could represent legal and reputation risks.

All Grupo Coppel employees must act in strict compliance with the law and our internal policies, avoiding direct or indirect participation in illegal activities.



REPORT

Shareholders, Board Members, Directors, Employees and third parties of Grupo Coppel must report any unusual or suspicious conduct of which they become aware.

No retaliation of any kind is permitted against those who report. Intimidating or persuading to avoid a report is a conduct contrary to the Code of Ethics and will be treated as such.

